

Replacement Policy

Products purchased through addictionnv.com may be returned or returned for an exchange or store credit by following these steps:

1. Contact Addiction NV's Customer Service at 1.877. MKUPGRL (658-7475) to obtain an RMA number.
2. Fill out the Return Merchandise Authorization Form in its entirety and place the RMA Form in the box with the item(s) being returned.
3. Return the authorized item(s) per shipping instructions.
4. Our Online Returns Dept. will process your request.
5. Returns may take up to 14 days to process the return and/or credit your account.



Return Material Authorization Form

Company: _____ **Contact Name:** _____
Address: _____
City: _____ **State:** _____ **Zip:** _____
Email Address: _____
Phone _____ **Fax:** _____
RMA Number: _____ **Date Issued:** _____
(Obtained from Addiction NV's Customer Service)

Item(s) must be returned within 30 days from the shipment date to receive a full refund or exchange.

Qty.	Description	Reason for Return	Order Number	Order Date

Shipping Instructions:

1. Pack up the contents of your order. Returned merchandise must be in the original condition it was received with tags included. Used merchandise cannot be returned unless it was defective.
2. Be sure to obtain an RMA number and clearly mark the outside of the box(s) with this number.
3. Ship only the items that are authorized.
4. Ship returned item(s) to:
 AddictionNV, Inc.
 ATTN: Online Returns Dept.
 119 Main Street
 Huntington Beach, CA 92648

Jane Smith 123 Fourth Street Los Angeles, CA 90291	<div style="border: 1px solid black; padding: 5px; display: inline-block;"> Sample Address Label with RMA number </div> Addiction NV, Inc. ATTN: Online Returns Department RMA#: 123456 119 Main Street Huntington Beach, CA 92648
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Customer Comments:

Customer Signature: _____ **Date:** _____
Return Approval: _____ **Date:** _____
For Office Use Only: _____

Shipments received by AddictionNV™ without an RMA number will be refused.